

# Customer Advisory – Hurricanes Harvey and Irma

Current as of 10:30 a.m. EST on September 12, 2017

The reach of [Hurricane Irma](#) and its impact continues to be felt throughout Florida, Georgia, and South Carolina. Businesses and schools remain closed in Florida and many areas are starting to assess the damage. Our offices in Florida are coming back online, with many being fully operational today; however, our network is fully operational and ready to assist 24/7/365. We will continue to provide updates throughout this week.

Our thoughts and prayers continue to be with those affected by Hurricane Harvey and Hurricane Irma.

As always, reach out to your C.H. Robinson representative if you have questions.

## Hurricane Irma: Florida Transportation Update by Mode

Across all modes, you can expect changes and delays for pick-up and delivery as well as likely rerouting through this week.

### Truckload

- As we saw during Hurricane Harvey, after the storm hits, we anticipate that flooding will be a major issue and will impact all modes of transportation, including truckload. [Congestion](#) is already an issue and will continue to be for some time.
- As DAT reported during Hurricane Harvey, [spot market freight rates](#) are continuing to increase on loads in a variety of areas including lanes into and out of the affected region. Inbound and outbound shipments are beginning to increase, however road congestion continues to be a challenge in the area.
- Staging areas outside of the impacted region are beginning to be identified; for assistance, contact your C.H. Robinson account manager.

### Intermodal / Rail Operations

- Carriers are focused on getting through the backlog of freight sitting at ramps in FL as terminals are open for delivery. Drayage capacity is still limited in scope.
- Terminals in FL and the Carolinas will start to re-open for pickups today and tomorrow depending on route.
- Drayage carriers in Atlanta are operating at about 50% capacity with limited driver availability and power outages impacting capacity.

### Less-than-Truckload (LTL)

- LTL terminals in Florida are closed. The closures and limited service will continue to impact the region through this week. Additional terminals in Alabama, Georgia and South Carolina are beginning to see disruptions as well.
- For track and trace, contact your local C.H. Robinson representative.

### Global Forwarding – Ocean and Air Shipping

- All ports in Florida and Georgia are closed until further notice.
- With regards to air shipping, there are flight cancellations throughout the region; most airline cargo operations in Florida have reopened with limited service today, September 12.



- The majority of airlines have also placed embargoes on cargo shipments to/from/through locations within the Caribbean and Florida. The affected airport locations include:
  - **Caribbean:** Antigua, Nassau (Bahamas), Providenciales (Turks and Caicos), San Juan (Puerto Rico), Saint Kitts, St Thomas (US Virgin Islands), Saint Maarten
  - **Florida:** Fort Lauderdale, Fort Myers, Melbourne, Orlando, Palm Beach, Sarasota, Tampa
- One airline has also placed an embargo on truck freight originating in Atlanta outbound to locations in Florida.

## SE Texas & Houston Transportation Update

Recovery efforts from Hurricane Harvey continue throughout the regions that endured the storm. Pick-up and delivery delays as well as possible rerouting are all still common occurrences. In addition, cost increases continue to be seen and are impacting transportation costs. The biggest concern in the affected areas continues to be the changing landscape as well as significant congestion around ports, terminals and beyond.

We understand the impact of Hurricane Irma and the situation in Texas continues to evolve, and will provide updates as they develop. Please do not hesitate to reach out to your C.H. Robinson account team or monitor our updates [here](#).

