

Customer Advisory – Hurricane Harvey

Current as of 10:30 a.m. EST on September 6, 2017

The impact of Hurricane Harvey continues to be felt throughout Houston and SE Texas. At this point, businesses are beginning to reopen and recovery efforts will continue in the weeks ahead. Our C.H. Robinson Houston offices are fully operational with the teammates returning to work as they are able. Our C.H. Robinson network has been working closely with our customers and Houston teammates and is fully operational 24/7/365.

Overall Market & Weather Update: Hurricanes Harvey and Irma

Flooding in some areas of Houston has begun to recede; however, other areas continue to be affected, including SE Texas as well as into Louisiana and beyond. As you look for locations to stage shipments, note that changes are happening quickly.

While we are actively working through Hurricane Harvey impacts; the C.H. Robinson network is closely monitoring the path and potential impact of [Hurricane Irma](#) as well, which may make landfall in the [Caribbean](#) and then potentially the East Coast this week. Our C.H. Robinson offices in South Florida will be closed on Friday, September 8. Additionally, as of Tuesday, September 5 at 3:00 PM EST, the terminal gates at the Port of Miami closed from receiving exports. Port Everglades remains open today; however, changes are anticipated as the storm nears. Impacts to supply chains are starting to be felt in the area and will continue to grow should the storm make landfall in Southern Florida.

We remain committed to keeping you updated as both Hurricanes Harvey and Irma impact your supply chains and operations. Reach out to your C.H. Robinson representative if you have additional questions.

SE Texas & Houston Transportation Update by Mode

Pick-up and delivery delays as well as possible rerouting are all still common occurrences. In addition, fuel surges and cost increases continue to be seen and are impacting transportation costs. The biggest concerns in the affected areas continue to be the quickly changing landscape as well as significant congestion around ports, terminals and beyond.

Intermodal / Rail Operations

- Rail terminals are open and rail companies continue to make improvements to return to normal operating conditions. Service delays should be expected through this week.
- Embargoes have been lifted for northbound and southbound KCS/KCSM cross-border traffic, however significant service delays are expected this week as the rail companies' work through delayed traffic.

Less-than-Truckload (LTL)

- LTL terminals in the Houston area continue to have limited operations; largely focused on relief. The closures and limited service will continue to impact the region at least through the remainder of the week. We understand that LTL terminals in Louisiana continue to have limited service due to the storm.
- For track and trace, contact your local C.H. Robinson representative.



Truckload

- DAT is reporting that [truckload prices](#) are increasing on loads into Houston or other areas in the affected region. Inbound and outbound shipments are beginning to increase, however road congestion continues to be a challenge in the area.
- Carriers in the Houston area are beginning to be able to move again; though many are still addressing a number of issues including flooding and evacuations. As reported last week, [truckload capacity](#) is expected to be constrained for a significant period of time.

Global Forwarding – Ocean and Air Shipping

- Houston Hobby Airport and IAH have re-opened. Freight cargo operations have resumed beyond general, domestic cargo as of today (September 6).
- Port Houston has resumed operations. One shipping line has declared a force majeure; this may result in all cargo on that vessel being unloaded at a different port at this time.
- Overall, container vessels will have priority above other vessels. Of this, export vessels will get priority to load and sail out first. Vessels will be worked as they are cleared for transit.

We understand the situation in Texas and the potential impact of Hurricane Irma continues to evolve. Please do not hesitate to reach out to your C.H. Robinson account team or monitor our updates [here](#).

