

Customer Advisory – Hurricanes Harvey and Irma

Current as of 10:30 a.m. EST on September 7, 2017

In addition to continuing our efforts with Hurricane Harvey, we are now tracking [Hurricane Irma](#), which is predicted to make landfall over the weekend and cause significant damage across Florida and portions of the East Coast. This storm has the potential to leave the Miami metro area and the SE region in a crisis situation. The National Weather service is reporting destructive winds, storm surge, and flash flooding are all possible with this storm. Miami-Dade area schools as well as a significant number of businesses are beginning to close in preparation for the storm to make landfall over the weekend.

In advance of this storm, our C.H. Robinson Miami offices will begin closing today (September 7). As always, our larger C.H. Robinson network has been working closely with our customers and Miami teammates and is fully operational 24/7/365.

Supporting our Customers and Carriers

While Hurricane Irma is predicted to have a direct impact on south Florida and potentially beyond, supply chain disruptions will likely be felt outside of the immediately impacted area. We recognize that you likely have many questions about how this weather event may impact your supply chain tomorrow, this weekend, and in the coming months. As always, our team is ready to work together with you to prioritize shipments and find alternative solutions throughout this crisis.

Reach out to your C.H. Robinson representative if you have additional questions.

You can rely on us to provide you up-to-date information about the storm and its impact on supply chains.

Hurricane Irma: Florida Transportation Update by Mode

Across all modes, you can expect changes and delays for pick-up and delivery as well as possible rerouting through the remainder of the week and into early next week.

Truckload

- As we saw during Hurricane Harvey, once the storm hits, we anticipate that flooding will be a major issue and will impact all modes of transportation, including truckload. Congestion will also be an issue before, during and after the storm makes landfall.
- Staging areas outside of the impacted region are beginning to be identified; for assistance, contact your C.H. Robinson account manager.

Intermodal / Rail Operations

- Traffic destined to Florida could experience significant service delays. Depending on route, some lanes are embargoed.
- Intermodal terminals in Miami are operating in limited scope and will close at noon on Friday, September 8.
- Carriers are operating in a limited fashion as they make preparations for the approaching storm. Additional updates will be provided as the railroads work through contingency plans.



Less-than-Truckload (LTL)

- LTL terminals in the Miami are operating today and will begin limiting service on Friday, September 8. The closures and limited service will continue to impact the region into next week.
- For track and trace, contact your local C.H. Robinson representative.

Global Forwarding – Ocean and Air Shipping

- The terminal gates at the Port of Miami are closed and not receiving exports. Port Everglades remains open today; however, changes are anticipated as the storm nears.
- With regards to air shipping, there are weekend flight cancellations occurring; most airline cargo operations in Miami and Ft. Lauderdale will be closed Friday and likely through Monday.
- Note that the majority of airlines have also placed embargoes on cargo shipments to/from/through Antigua, Nassau (Bahamas), Providenciales (Turks and Caicos), San Juan (Puerto Rico), Saint Kitts, St Thomas (US Virgin Islands) and Saint Maarten.

SE Texas & Houston Transportation Update

Recovery efforts from Hurricane Harvey continue throughout the regions that endured the storm. At this point, businesses are reopening and recovery efforts will continue in the weeks ahead. Our C.H. Robinson Houston offices are fully operational.

Pick-up and delivery delays as well as possible rerouting are all still common occurrences. In addition, fuel surges and cost increases continue to be seen and are impacting transportation costs. The biggest concern in the affected areas continue to be the quickly changing landscape as well as significant congestion around ports, terminals and beyond.

- Rail terminals are open and rail companies continue to make improvements to return to normal operating conditions. Service delays should be expected into the coming week.
- DAT is reporting that [spot market freight rates](#) are continuing to increase on loads in a variety of areas including lanes into and out of the affected region. Inbound and outbound shipments are beginning to increase, however road congestion continues to be a challenge in the area.
- LTL terminals in the Houston area are continuing to work towards being fully operational; the focus remains to be on relief efforts. The limited service will continue to impact the region at least through the remainder of the week.
- Houston Hobby Airport and IAH have re-opened. Freight cargo operations have resumed beyond general, domestic cargo.
- Port Houston has resumed operations. One shipping line has declared a force majeure; this may result in all cargo on that vessel being unloaded at a different port at this time.

We understand the potential impact of Hurricane Irma and the situation in Texas continues to evolve. Please do not hesitate to reach out to your C.H. Robinson account team or monitor our updates [here](#).

